



## NOTICE OF NONDISCRIMINATION

**October 12, 2016**

Ironwood Family Practice complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Ironwood Family Practice does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Ironwood Family Practice:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services, contact our Civil Rights Coordinator, Luise Wyatt at (208) 667-4557.

If you believe that Ironwood Family Practice has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Luise Wyatt, Civil Rights Coordinator  
920 Ironwood Drive, Suite 101  
Coeur d'Alene, ID 83814  
Phone: (208) 667-4557 | Fax: (208) 765-2887  
Email: [luisew@ironwoodfp.com](mailto:luisew@ironwoodfp.com)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator, Luise Wyatt, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**ATENCIÓN:** si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-208-667-4557

**ACHTUNG:** Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung.  
Rufnummer: 1-208-667-4557

**ATTENTION:** Si vous parlez français, des services d'aide linguistique-vous sont proposés gratuitement. Appelez le 1-208-667-4557

**OBAVJEŠTENJE:** Ako govori te srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-208-667-4557

**注意：**如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-208-667-4557

**PAUNAWA:** Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad.  
Tumawag sa 1-208-667-4557

**ВНИМАНИЕ:** Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-208-667-4557

**注意事項：**日本語を話される場合、無料の言語支援をご利用いただけます。 1-208-667-4557

**ATENÇÃO:** Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-208-667-4557

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-208-667-4557

**주의:** 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-208-667-4557

**CHÚ Ý:** Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-208-667-4557

**ATENȚIE:** Dacă vorbiți limba română, vă stau la dispoziție servicii de asistență lingvistică, gratuit. Sunați la 1-208-667-4557

ध्यान दिनुहोस्: तपाईंले नेपाली बोल्नुहुन्छ भने तपाईंको निम्ति भाषा सहायता सेवाहरू निःशुल्क रूपमा उपलब्ध छ । फोन गर्नुहोस् 1-208-667-4557

**ICITONDERWA:** Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-208-667-4557